

Cover photo: Anton Filonenko, Ministry of Digital Transformation



DIGITAL COUNTRY

Digitalization has become Ukraine's flagship topic and the state priority during the last two years. Taking the lead internally, the Ministry of Digital Transformation has the ambition to make Ukraine a world champion in being digital, and we are already the first ones who can use digital IDs with absolutely no internal restrictions. Here is how Ukraine moves forward with the concept of building a digital state and becoming the world's leading country in terms of providing services for citizens and businesses.



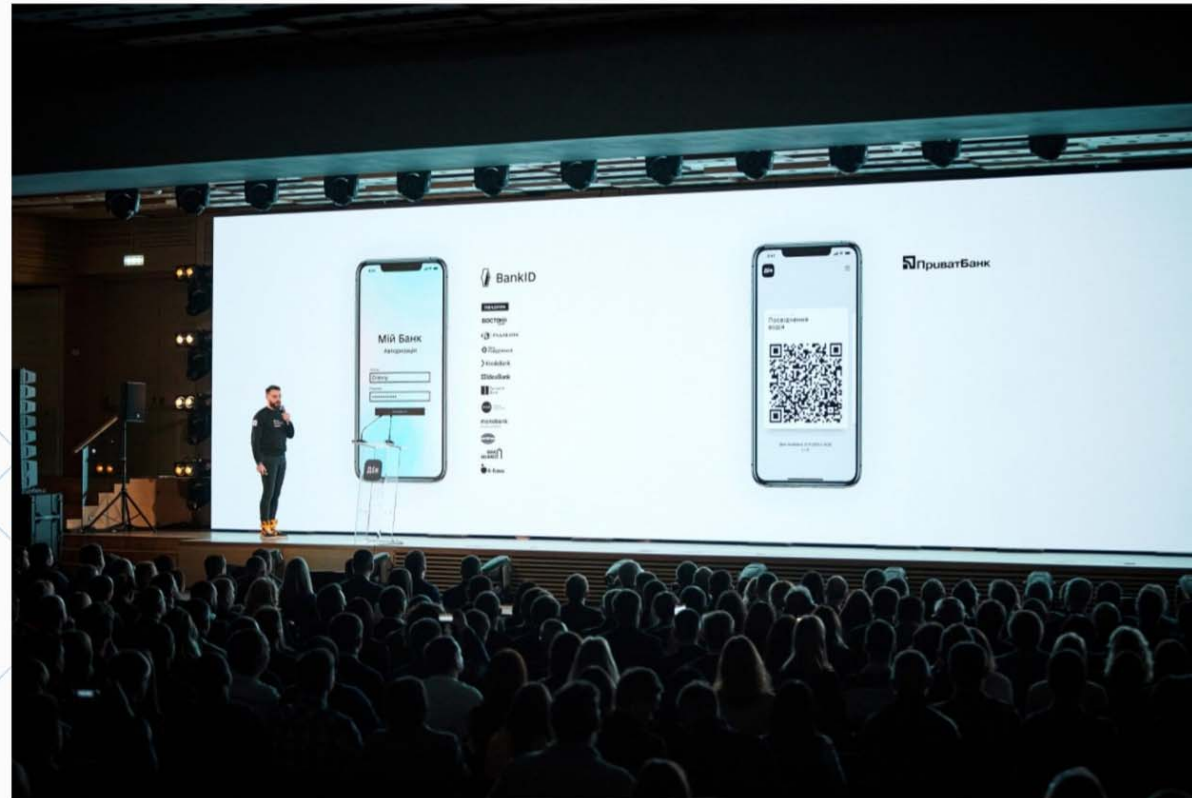


Launching the Diia app

Photo: Ministry of Digital Transformation of Ukraine

Diia is a new level of interaction between the state and citizens: convenient, invisible, humane. It is the only brand that combines a mobile application with access to citizens' digital documents, and a single portal of public services for the population and business. The main goal is to make **100% public services available online**. As of the 1 of April 2021, almost 4.5 million Ukrainians have updated the Diia 2.0 application. There are more than 3.6 million users of the Diia portal by now – over 50 government services are available online. Mobile application Diia 2.0 allows Ukrainians to access **9 digital documents** (ID card, foreign biometric passport, student card, driver's license, vehicle registration certificate, vehicle insurance policy, tax number, birth certificate, IDP certificate) **and 12 services** in total. Just recently, Ukraine has become **the first country with a digital ID that is valid** and can be used everywhere within the country and the **fourth in Europe to launch a digital driving licence**. All digital documents in Diia now have the same legal force as their plastic or paper counterparts. Using the Diia app, Ukrainians can also share digital copies of the documents, and pay debts or fines.

Diia portal proves that if the service does not exist online, it will not exist at all! That is why some business processes are going digital as well. Diia portal is a single state portal with over 70 digital services. There you can experience **the fastest business registration in the world** – you need only 10-15 minutes to become an entrepreneur in Ukraine, and 30 minutes to found a limited liability company. The service has already been used by 370,000 private entrepreneurs and more than 4,500 companies. On Diia portal, you can obtain permits and licenses as well. The next goal – **automatic business registration**.



Presentation of Diia portal and mobile application

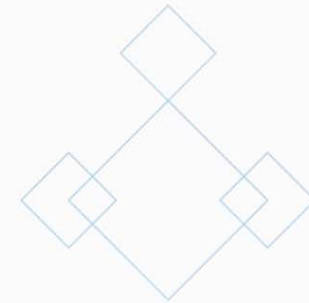
Photo: Anton Filonenko, Ministry of Digital Transformation of Ukraine

Ukraine is also a world leader in the number of available online services for parents of newborns – we are going digital even here! The service eMalyatko ('eBaby') allows us to receive up to 9 services related to the birth of a child in 20 minutes just by 1 application. In 2021, Diia updates will be dedicated to new services, because the most necessary documents are already there, just several clicks away! Digital residence registration, paying taxes online, digital signature right in the app, online construction services and more are among them.

Another milestone for Ukraine on its way to becoming a digitalized country is the **IT sector development**. The [Ukrainian IT sector](#) is represented by more than **200,000 highly qualified specialists**. It provides about 4% of the country's GDP and almost a quarter of Ukrainian export of services. The branch shows stable growth annually, mainly due to exports. In 2019, Ukraine was in **12th place among the largest exporters of IT services globally**. The main driving force for the industry's development in Ukraine has been the ever-growing demand for the digitalization of business processes globally.

At the same time, the Ukrainian government is now working on the **virtual assets market** launch and more **innovations in the crypto industry**. By the end of 2021, the Ministry of Digital Transformation is going to launch an **e-residency** project, which will create the legal framework for foreign citizens to run a business in Ukraine without being residents of Ukraine. They will have special tax conditions and be able to receive digital services using only the e-resident's digital signature.

With fast-changing legislation that enables new digitalization reforms, moving state services online, creating the frameworks for business development and new investment opportunities as well as a thriving tech-ecosystem unleashes Ukraine's great potential on its digitalization way.



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